



## CUSTOMER SERVICE Agreements

*To be a Reliable and Professional  
Partner for our Customers in  
Order to Bring and Maintain their  
Machines to the Highest Possible  
Level of Performance*

## SINGULUS TECHNOLOGIES Customer Service offers Customer Specific Service Agreement

- » Helpdesk support
  - » Full service related to customer requests
  - » Predictive maintenance/condition monitoring
  - » Remote service
  - » Onsite support
  - » Worldwide service team
  - » Original spare parts, wear parts and consumables, specially tailored to your systems
  - » Upgrades/process optimization
  - » Training inhouse, onsite, webinar, video training
  - » Yearly audits (ATEX, safety check)
  - » High availability and short delivery times of parts through central warehouse in Kahl and additional warehouses in Singapore, China and USA
  - » Everything from one source
- Please feel free to contact us  
for an individual offer.**

### SPARE PARTS & SERVICE

+49 6188 440 - 1441  
customersupport@singulus.de

### HELPDESK / REMOTE SUPPORT

+49 6188 440 - 1440  
helpdesk@singulus.de



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**SINGULUS** 